

**DSOFT** PLAN  
IS TO IMPROVE  
OUR SERVICES  
AND HELP TO  
FORMALIZE  
A SET OF  
STRUCTURES  
AND GOALS  
TO ENSURE  
THAT YOUR  
SOFTWARE IS  
ACCESSIBLE  
AND REUSABLE  
IN THE SHORT,  
MEDIUM AND  
LONG TERM.

**CONVERT  
YOUR  
IDEAS INTO  
APPLICATIONS**

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SOFTWARE AND HARDWARE SOLUTIONS

**AUDIT Customer Relationship Management**

**DSOFT**



## DSOFT

Build software solutions that  
bring clients' needs  
and satisfaction

Solve challenging technical  
problems with our clients

## AUDIT CRM

is the perfect place to continue  
managing your projects.

**Audit CRM is customized  
online application that  
controls all the legal files,  
declarations and all kind of  
documents in any audit and  
accounting  
firm.**

CRM Goal :  
Improve business relationships.

It's traditionally been used as a  
sales and marketing tool,  
customer service teams are  
seeing great benefits from  
CRM systems.

## AUDIT CUSTOMER RELATIONSHIP MANAGEMENT

CRM is a simple,  
customizable dashboard  
that can tell you a customer's  
previous history with you,  
the status of declarations,  
any outstanding customer  
service issues, and more.

A CRM platform enables you to  
manage the enquiry across  
channels without losing track.

a CRM makes it easy for your  
whole team to track the status  
of every customer relationship

It's a category of integrated, data  
driven solutions that improve  
how you interact and do business  
with your customers